



BUSINESS OVERVIEW

Hosted VoIP Solutions

Connect3, a Puerto Rico Limited Liability Corporation, is a hosted telecommunications service provider that aims to provide customers with the highest quality of services at the most competitive prices. Connect3 provides other businesses with reliable Network, Media, and Hosted VoIP solutions.

Connect3, LLC
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(787) 986-7323

ABOUT US

Connect3, LLC is a Telecommunications, Media, and Technology Consulting Service company covering Puerto Rico, United States, and international markets as well.

Our focus on wholesale and corporate markets features the best quality in voice communication at competitive rates for domestic and international long-distance voice origination and terminations. Connect3 offers a whole array of services and products adapted to any enterprise, reseller, or retail customer who needs to increase their revenue streams and enhance their profitability.



As a Hosted VoIP solutions company, Connect3 provides a full VoIP service based on quality, commitment, and profitability. We offer you an experienced corporate management structure consisting of a professional, dedicated, and qualified team to service your Telecom needs or that of your suppliers and customers.

Connect3 is a significant player in Hosting IP technology solutions in the global VoIP market. We are strategically headquartered in Puerto Rico and our Telecom soft-switches and infrastructure is safely housed in New York City with direct access to major IP backbones which allows us to offer you high-quality IP Voice and Peering services. We also have fully redundant telecommunication services with servers in different locations such as Virginia, NAP of Americas at Miami, Europe, and soon at Puerto Rico's HUB787 in Isla Verde.

Connect3 provides personalized and tailor-made hosted soft-switch partitions with a variety of options adapted for either start-ups or experienced companies in need to find the right solutions or in need to switch Telecom providers due to low voice quality and poor support.

We assist our distributors and client base by providing voice, email, and chat support which allows you to concentrate and focus your valuable time on your core business.

OUR VISION AND MISSION

VISION

Being a leader in providing IP communication services and products that we can offer for a smart solution to all our customers.

MISSION

Our primary mission is to provide users around the world with global communications services at the best possible price. We are a dynamic company dedicated to providing creative and innovative solutions in telecommunications, according to the needs of our customers.

VALUES

Show total respect for our customers and suppliers. Keep 100% quality in all our processes and operations. Honesty and teamwork always.



HOSTED IP-PBX SERVICE



Our HOSTED IP-PBX and HYBRID IP-PBX Service is a voice communication system based entirely on VoIP (Voice over Internet Protocol), with all the capabilities of conventional telephony integration. Its powerful features and services make it a world-class telephony solution for small, medium, and large enterprises. All our solution offers a wide range of features. It can provide the classic features of a simple PBX to an enterprise-class advanced features system. Our HOSTED IP-PBX service can integrate with traditional phone systems and other VoIP-based systems as well.

WHAT ARE THE BENEFITS?

The following are some of the advantages our HOSTED IP-PBX has to offer.

- Dramatically reduce the high cost of long-distance (international calls) telephony
- FREE in-network calls
- Flexibility to upgrade based upon demand
- Customizable, you set your own rules
- Manageable through a web interface
- Savings on infrastructure expenses
- Multi-Language capabilities
- Can use each computer in your organization as an extension number
- Wi-Fi capable
- Technical Support¹
- Can use any type of phone and stays connected²

¹ Support is available via email, phone, fax, IM, or regular mail. Additional charge for on the site support.

² Need an ATA adapter for analog phones. IP Phone need to be a SIP Compatible.

SERVICE FEATURES

Thanks to the advancement of our HOSTED & HYBRID IP-PBX Service and its versatility, you will have the widest range of value-added services that a company can offer; thereby increasing the supply of unified communication solutions within your company, to the customer, and the supplier.

You do not have to throw away your current phone system since you can integrate it into our platform. The integration capabilities of our telephony system can coexist with your current equipment; allowing changes to this new technology to be executed in a phased manner, according to the demand for your company.

Features included with our service:

- Voicemail system*
- Password-protected access
- Web interface for computer and mobile access
- Error messages and personalized messages
- Voicemail's sent to email as MP3
- Visual indicator for messages
- Automatic Call Distribution (ACD)
- Automatic Call Attendant
- Interactive Voice Response (IVR)
- Billing system with reporting
- Flexible logic for handling extensions
- Multi-level access control
- Direct Inward Dialing (DID) management tools
- Directory list
- Conference Call
- Fax to Email
- Unlimited conference rooms*
- Access control
- Queue administration
- Call Detail Records (CDR)
- Protocols integration
- Technology integration capabilities

- A unified set of services offered to users regardless of connection type
- Enables interoperability with other VoIP systems
- Music on hold
- Music on transfer
- Volume control
- Shuffle
- Lineal play
- Call waiting
- Caller ID
- Caller ID block
- Call waiting for caller ID
- Call forwarding*
- Busy
- No answer
- Mixed
- Call transfer
- Call parking
- Call retrieval
- Follow Me*
- Do not disturb

Our Hosted IP-PBX service is available to businesses and organizations of all sizes, from small to large enterprises.

* Additional costs might apply in hosted plans.

CONTACT US

If you have any questions or simply would like to get started today, contact our sales department and a live representative will be more than happy to answer your call.

Sales Department

PHONE: (787) 986-7323 Option 2 for Sales

EMAIL: sales@myconnect3.net

ADDITIONAL SERVICES

Please visit our website or ask one of our sales representatives for more information about other services Connect3 has to offer you.

- Hosted PBX
- Internet Services
 - Fiber Optic
 - Wireless
- SIP Trunking
- Long Distance/A to Z terminations at incredible prices: We guarantee the most competitive prices in the market.
- Remote Receptionist and Hosted Call Center
- Messaging Services (SMS/MMS, Voice, Email and Post Letters)
- Local & Toll-Free Numbers
- Commercial/Residential VoIP Solutions
- IP Phones, IP-PBX, and other VoIP Accessories and Equipment
- Mobile VoIP
- Click2Call
- IT Networking Solutions
 - LAN Cabling
 - Cyber Security
 - Equipment Installation and Maintenance
 - Access Points
 - Surveillance Systems
 - Consulting
- Voiceovers, IVR's, Music on Hold
- Video and Audio Productions
- Graphic Designs
- Virtual Office